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| Account Name: | TLT Solicitors |
| Number of offices: | 2 |
| Location: | Bristol |
| Number of users: | 350+ users |
| Industry: | Legal |



NETWORK & BUSINESS INTEGRATION

Background

Nexus Open Systems has remained a trusted IT Business Partner of TLT Solicitors for over five years. Our close partnership helped to facilitate the corporate merger of Lawrence Tucketts and Trumps by planning the company's new IT strategy to create an "Enterprise Strength" computing environment. This ensured the Practice's success for the future by binding the two companies business systems together.

Nexus has been instrumental in delivering major projects to upgrade the communications and network infrastructure and assist the IT Team in every aspect of the project cycle.

Client Partnership

- Trusted, long term relationship
- Configuration of a mixed Citrix and Microsoft environment
- Commissioned Compaq server farm and storage solution
- Installation of Avaya layer 3 switched network
- Proactive network monitoring and on-site support
- Technical helpdesk services
- Beta site for MiCore Portal Engine™ and MiSupport™ Helpdesk

Technology Solution

Nexus supplied strategic advice and documentation to the Practice defining a clear plan to integrate key systems following the merger. This started with an immediate upgrade of the links between both offices to two resilient 2Mb EPS lines providing a fast and cost effective method of connectivity, future proofed for Voice over IP (VoIP) and other emerging technologies.

We then helped the Practice merge the two companies domains and supplied and commissioned new file, print and email servers. We also planned the installation and configuration of a Citrix environment to provide thin client network access to one third of the users. This was achieved by creating a pilot and test suite to plan and prepare for the roll out.

Following the successful pilot we helped redesign and consolidate all IT equipment into a single computer room using rack based equipment. Through capacity planning we specified the correct server, storage and backup strategy to meet the requirements of the business. We implemented a Compaq server farm consisting of four highly specified servers and a number of application servers with shared NAS devices and DLT autoloaders.

Our experienced engineers optimised the equipment management features and also provide extended support for the hardware and software driving the organisation.



TLT Solicitors is one of the largest law firms in Bristol and one of the top 100 in the UK.

The company has experienced rapid growth since its formation in 2000, by the merger of leading Bristol commercial law firms Lawrence Tucketts and Trumps.

With over 350 staff the firm offers a broad range of expertise. Specialist skills exist in many areas of law including:

- Banking
- Commercial
- Corporate finance
- Dispute resolution
- Employment
- Insolvency
- IT
- Property
- Tax

"For over seven years, Nexus have helped us to integrate and manage our rapidly growing computer network.

The consultancy and advice they supply combined with extended technical services has helped us deliver large scale ITC projects to budget and on time. "

Head of IT
TLT Solicitors



Case Study

To cope with expanded systems usage we worked closely with the IT team to design a network topology using Avaya layer 3 Cajun Switches. The new topology supplies gigabit connections to the server farm and a powerful backbone for the network.

TLT Solicitors use NETmon our remote network monitoring and helpdesk service. NETmon provides proactive network state alerting, highlighting problems before they occur. It also gives TLT access to our technical helpdesk creating a single source of IT support.

■ Business benefit to the customer

Nexus Open Systems have worked closely with TLT Solicitors to plan and execute a complex business integration project requiring significant IT investment. The new systems provide a solid foundation for future growth and highly efficient office automation services, enhancing TLT's position as a leading UK Law firm.

About Nexus Open Systems

Nexus Open Systems deliver computer network and technology solutions to companies and organisations of all sizes that require true technical expertise to meet their goals.

The company has invested heavily both in its staff and strategic alliances with industry leading vendors and providers. These alliances are bonded by a single focus, to develop the skills within the company around industry standard technology through company and individual accreditation.

Our portfolio of products and services provides our customers with cost effective and resilient business computing solutions with extended technical support from a single supplier.

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